

GENERAL TERMS AND CONDITIONS

(valid from August 1, 2024)

We would like all members of our school to enjoy a friendly and respectful atmosphere, where all questions can be resolved amicably. We therefore kindly ask everyone who would like to become a member of the Musica Viva school to read our general terms and conditions. Should you have any questions, please don't hesitate to contact us.

School

Musica Viva Zurich International Music School aims to provide high-quality musical education in a creative and lively environment for children and adults through individual instrumental lessons and group classes, as well as different musical projects.

School year and holidays

Our school year has two semesters: autumn and spring.

Autumn semester starts at the beginning of September, two weeks after the beginning of the public school year of the Canton of Zurich, and ends in February before the sports holiday.

Summer semester starts in February after the sports holiday and finishes in July according to the public school year of the Canton of Zurich.

All Musica Viva's holidays correspond to the public school holidays of the Canton of Zurich. The only exception is the summer holiday: the autumn semester starts two weeks after the beginning of the public school year of the Canton of Zurich.

Admission and withdrawal

Admission is possible any time of the year. The semester fee will be calculated according to the remaining length of the semester, which cannot be less than 6 weeks of lessons.

Withdrawal requires a notice period of 6 school weeks (holidays not included) prior to the end of a semester.

The school reserves the right not to prolong the contract of any student without a notice period in case of serious disregard or misconduct of a student or his/her parents.

Fees and payment options (all prices are in Swiss francs)

CHILDREN/STUDENTS:

The fees include weekly individual lessons as well as participation in different projects of the school such as: *Meet Your Class, In-house Salon, House and Public concerts* etc (can vary from a semester to a semester).

PRICE PER SEMESTER

Lessons	once a week	twice a week	3 times a week
45 minutes	CHF 1'695	CHF 2'880	On request
60 minutes	CHF 2'080	CHF 3'535	
90 minutes	CHF 2'775	On request	

Payment options: once per semester/twice per semester(+2%)/once a month (+4%)

Any additional lessons (if wanted due to preparation for a performance, etc.) will be charged with an additional bill after the end of a semester according to the following special rates:

Once-a-week students: CHF 100 per 60 min.

Twice/three times a week students: CHF 90 per 60 min.

ADULTS:

Price per 10 lesson abonnement (valid for 4 months):

60 min: 1'280

90 min: CHF 1'850

Payment options: single payment

GROUP CLASSES WITH EXTRA-FEE:

Theory Morning

120 min (with a short break) – once a month , 4 lessons per semester

Price per semester: see on our website

Vocal ensemble

60 min - weekly (18 lessons pro semester)

Price per semester: see on our website

Payment option: once per semester

PAYMENT DEADLINES:

Semester fees are to be paid not later than 2 weeks before the beginning of the semester.

Abonnement fees are to be paid not later than 2 weeks before the first lesson of the abonnement.

Masterclasses, workshops and music camp fees will be announced for each particular case separately. Participation is not obligatory although recommended.

Absence Policy and Rescheduling

STUDENT

If a student is unable to attend his/her lesson, he/she may apply to reschedule it. The student must notify the teacher at least 48 hours before by both email and message application (SMS, WhatsApp, etc) that he or she cannot attend.

A make-up schedule, if possible, will be provided depending on the teacher's abilities. Lessons can be rescheduled only during the actual semester or abonnement.

No refund of the fee may be claimed for missed lessons.

If the lesson is cancelled without 48 hours advance notice, a student cannot reschedule the lesson except for an emergency or sudden illness.

Two lessons per semester/abonnement can be rescheduled, if not accompanied by a doctor's letter.

Up to three lessons per semester/abonnement can be rescheduled, if accompanied by a doctor's letter.

TEACHER

All our teachers are also performing musicians with regular concerts in Switzerland and abroad, so it is possible that they may have to reschedule their lessons.

If no rescheduling is possible, a substitute teacher may be assigned on the scheduled lesson date.

No refund of the fee may be claimed for missed lessons.

FOR ABONNEMENT STUDENTS (ADULTS)

If a teacher has to cancel a lesson more than 2 weeks in a row, the validity of the abonnement is prolonged by one week.

GROUP LESSONS

There are no make ups/refunds if a student misses a lesson.

Lateness Policy

Lost time due to a student's late arrival will not be made up.

Locations

We have teachers in different districts of Zurich. They teach in their studios or at their homes. See our website or contact us for the details.

Group classes and in-house joint projects are usually held at the Villa Irniger, Schneckenmannstr. 8, 8044 Zurich.

Schedule

The schedule of lessons is to be fixed by teachers and students individually. The school must be informed about the schedule. A fixed schedule is normally applicable for the entire school year.

The schedule of the group classes and other joint projects is fixed for one semester and will be provided before the beginning of the semester.

Instruments and sheet music

The purchase/rental of an instrument and/or sheet music is up to the student or their parents.

Photos and Videos

All photos, audio and video recordings taken during concerts and other projects of the school may be published on the website or other social and print medias of the school or those who is acting on request of the school.

Association

Musica Viva Zurich International Music School is a non-profit Swiss association (Verein). We invite all members of the the school to become associate members of the association. The annual fee is CHF 50.

We also welcome anyone who would like to support our concept of creative and quality musical education in Zurich. Your support helps us keep school fees as low as possible. We wish to make excellent musical education accessible to anyone who appreciates it, and at the same time to be able to pay our teachers appropriately.

If you have any questions regarding the association, please contact our Board.

Change of general terms and conditions

The Board is responsible for amending the general terms and conditions. Changes must be introduced before the beginning of a new semester. These are to be shared with all members of the school.