

GENERAL TERMS AND CONDITIONS

(Last update: February 2026)

We would like all members of our school to enjoy a friendly and respectful atmosphere, where all questions can be resolved amicably. We therefore kindly ask everyone who would like to become a member of the Musica Viva school to read our general terms and conditions carefully. Should you have any questions, please don't hesitate to contact us.

School

Musica Viva Zurich International Music School aims to provide high-quality musical education in a creative and lively environment for children and adults through individual instrumental lessons, group classes and a variety of musical projects.

School Year and Holidays

Our school year consists of two semesters:

Autumn semester (19 weeks) and **Spring semester** (18 weeks).

Autumn semester starts at the beginning of September, two weeks after the beginning of the public school year of the City of Zurich, and ends in February, before the sports holiday.

Spring semester starts in February after the sports holiday and finishes in July according to the public school year of the City of Zurich.

All Musica Viva holidays and school-free days correspond to the public school holidays and school-free days of the City of Zurich. The only exception is the summer holiday: the autumn semester starts two weeks after the start of the Zurich City public school year.

Admission - Attendance changes - Withdrawal

Admission is possible at any time of the year. (The semester fee will be calculated according to the remaining length of the semester.)

Admission is confirmed upon completion of the registration form.

Enrollment is ongoing and automatically continues into the next semester unless notice of withdrawal is given.

Change of attendance frequency (twice-a-week plan to once-a-week plan) requires a notice period of 2 weeks prior to the end of a semester.

Withdrawal requires a notice period of six school weeks (holidays not included) prior to the end of a semester.

The school reserves the right not to renew the contract of any student without a notice period in case of serious disregard or misconduct of a student or his/her parents.

Fees and Payment Options (all prices are in Swiss francs)

CHILDREN/STUDENTS:

Semester fees cover weekly individual lessons as well as participation in different projects of the school such as: *SHARE music (In-house Salons)*, *SEE music (Visit a concert with Natasha)*, *SKILL music I (Meet Your Class)*, *CELEBRATE music (House and Public concerts)*. (May vary from a semester to a semester).

Price per semester

Lessons	once a week	twice a week	3 times a week
45 minutes	CHF 1'695	CHF 2'880	on request
60 minutes	CHF 2'080	CHF 3'535	
90 minutes	CHF 2'775	On request	

Payment options:

once per semester / twice per semester(+2%) / once a month (+4%)

Any **additional** lessons (for example, for preparation for a performance) will be charged with an additional bill after the end of a semester according to the following special rates:

Once-a-week students: CHF 100 per 60 min.

Twice/three times a week students: CHF 90 per 60 min.

ADULTS:

The following fees cover 10-lesson abonnement (valid for 4 months) as well as participation in the projects In-house Salon, House and Public concerts.

60 min: CHF 1'280 / 90 min: CHF 1'850

Payment options: single payment

A 10-lesson abonnement is automatically renewed once a student attends a lesson after the completion of the previous 10 lessons. No reminder from the school is required.

GROUP CLASSES WITH EXTRA-FEE:

Our group classes such as *SPEAK MUSIC - music theory course* or *SENSE MUSIC - Vocal ensemble and theory basics course* vary in frequency and length. The courses have additional fees.

For more details see our website.

Payment option: once per semester

REDUCTIONS:

The School offers a 3% discount on the semester fee for the second child of the same family and a 10% discount on the semester fee for the second instrument / second teacher for the same student (not valid for group classes).

OTHER ACTIVITIES:

Masterclasses, workshops (SKILL music II) and music camp (DIVE music) fees will be announced for each particular case separately. Participation is not obligatory although recommended.

Absence Policy and Rescheduling

STUDENT

If a student is unable to attend his/her lesson, he/she may apply to reschedule it. The student must notify the teacher at least 48 hours before by email or message application (SMS, WhatsApp, etc) that he or she cannot attend.

A make-up schedule, if possible, will be provided depending on the teacher's abilities. Lessons may be rescheduled only during the current semester or abonnement.

If a lesson is cancelled without 48 hours advance notice, a student cannot reschedule the lesson except for an emergency or sudden illness.

One lesson (once-a-week students) / two lessons (twice-a-week students) per semester/abonnement may be rescheduled, if not accompanied by a doctor's letter (subject to the teacher's availability).

Up to three lessons per semester/abonnement may be rescheduled, if accompanied by a doctor's letter (subject to the teacher's availability).

No refund of the fee may be claimed for missed lessons.

TEACHER

All our teachers are also performing musicians with regular concerts in Switzerland and abroad, so it is possible that they may have to reschedule their lessons.

If no rescheduling is possible, a substitute teacher may be assigned on the scheduled lesson date.

Missed lessons due to a teacher's illness may be rescheduled, subject to the teacher's availability.

No refund of the fee may be claimed for missed lessons.

For Abonnement Students (Adults).

If a teacher has to cancel a lesson more than 2 weeks in a row, the validity of the abonnement is prolonged by one week.

GROUP LESSONS

There are no make-ups/refunds if a student misses a lesson.

Cancelled lessons due to a music teacher's illness may be rescheduled (or a substitute teacher may be assigned) if more than one lesson is missed.

PUBLIC SCHOOL-FREE DAYS (EASTER MONDAY ETC.)

For students attending lessons once a week, lessons missed due to public school-free days may be rescheduled, subject to the teacher's availability.

For students attending lessons twice a week, lessons missed due to public school-free days cannot be rescheduled.

DIFFERENT HOLIDAYS / LONGER ABSENCES

Lessons missed due to a student's individual holiday schedule cannot be rescheduled.

In the case of longer absences (four consecutive weeks or more), the school may grant a deduction of 50% of the value of the missed lessons from the fee of the following semester, or from the current semester if the school is informed before the beginning of the semester.

Lateness Policy

Lost time due to a student's late arrival will not be made up.

Locations

We have teachers in different districts of Zurich. They teach in their studios or at their homes. See our website or contact us for the details. Group classes and in-house joint projects are usually held at the Villa Irniger, Schneckenmannstr. 8, 8044 Zurich.

Schedule

The schedule of lessons is to be fixed by teachers and students individually. The school must be informed about the schedule. A fixed schedule is normally applicable for the entire school year. The schedule of the group classes and other joint projects is fixed for one semester and will be provided before the beginning of the semester.

Instruments and Sheet Music

The purchase/rental of an instrument and/or sheet music is up to the student or their parents.

Photos and Videos

All photos, audio and video recordings taken during concerts and other projects of the school may be published on the website or other social and print media of the school or of parties acting on behalf of the school.

Association

Musica Viva Zurich International Music School is a non-profit Swiss association (Verein). We invite all members of the the school to become associate members of the association. The annual fee is CHF 50.

We also welcome anyone who would like to support our concept of creative and quality musical education in Zurich. Your support helps us keep school fees as low as possible. We wish to make excellent musical education accessible to anyone who appreciates it, and at the same time to be able to pay our teachers appropriately.

If you have any questions regarding the association, please contact our Board.

Change of General Terms and Conditions

The Board is responsible for amending the general terms and conditions. Changes must be introduced before the beginning of a new semester. These are to be shared with all members of the school.